

CASE STUDY

This Airlines Company is unique of its kind, providing aviation services at various domestic Air routes.

This company books tickets of many domestic air routes

Airlines maintain a catalogue for all the Routes available with proper Time Schedule And Plane Number to display them to Customer.

Provisions are made to add New Planes, New flights, New Routes.

There is a proper channel through which the customers are entertained the customer submits his complete details at the time of booking.

If the seats are available immediately then they are allotted and the reservation status is set to “Confirm”, otherwise there is no provision for “Waiting List”.

There is a provision for cancellation of Tickets and also in such case a particular amount is deducted from the ticket-fare and rest is refunded.

We have 3 Category of seats such as Executive, Business and Economics.

The ticket fare of each Category is different; Class Fares are decided on the basis of categories of Class and Distance between Source and Destination

Flight fare rates as well as cancellation charges are time duration dependent.

Before Seven days, within seven days, and same day of flight-date, there are different cancellation charges.

The provision of advance booking is up to one month.

Booking of maximum four passengers within same booking ID in different categories of seats can be done.

Single proof id is required for a ticket.